

# NILE QUARTZ SURFACES AND KALINGA STONE WARRANTY

Nile Trading UK Ltd offers a 15-year limited warranty to its customers warranting Nile Quartz Surfaces and Kalinga Stone brand of quartz products will be free of any Manufacturing defects.

**There is no need to register or fill any forms online or offline. A copy of Invoice will serve as a warranty.**

Warranty on all our Quartz Products will start from the date of Invoice.

## **What does the warranty cover:**

- A) If a manufacturing defect is confirmed within the exterior or interior of the product, Nile trading UK Ltd may try to rectify it by cleaning or any other technical process deemed suitable.  
If defect persists, we will pay the cost of the material like to like from original invoice (Conditions apply)
- B) Nile trading UK Ltd 's liability under this warranty is limited to the material costs only , it does cover any costs such as Removal , Fabrication , installation , Transportation , Collateral damage or any other cost arising out of replacing or rectifying the work surface.

## **Exclusions - What the warranty does not cover:**

- A) Goods not fully paid for and payment still outstanding
- B) Damaged caused in the process of moving the installed product from its specific location
- C) Damage caused by faulty or improper fabrication and installation
- D) Cracking due to an external force such as impacts, uneven cabinets or flooring, structural settling or movements
- E) Products installed with knowledge of visible defects, or visible defects at the time of installation
- F) Differences found between samples or photographs of any Nile quartz or Kalinga stone product and the actual Nile quartz or Kalinga quartz product purchased are not covered under this warranty.

### **NILE TRADING (UK) LTD**

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- G) Warranty does not cover exterior use of this Nile quartz surfaces or Kalinga stone material - unless exterior use of Nile quartz or Kalinga stone agreed in writing by Nile trading UK Ltd
- H) Cracking due to exposure to extreme hot and cold temperature
- I) Staining against most common food, beverage, Spillage and household products provided customers follow proper care and maintenance guidelines as directed in Maintenance and care guide for all Nile trading UK Ltd products
- J) Fading/Texture change due to exposure to direct Ultraviolet (UV) sunlight in both indoor and outdoor applications.
- K) Nile trading UK Ltd will not be responsible for any injury, damage or any liability arising from natural and man-made causes, faulty placement of worktops, workmanship faults etc.

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